**How your information is used to measure the quality of care**

|  |
| --- |
| **Checking the quality of care - national clinical audits**Enderby Medical Centre contributes to national clinical audits so that healthcare can be checked and reviewed.* Information from medical records can help doctors and other healthcare workers measure and check the quality of care which is provided to you.
* The results of the checks or audits can show where hospitals are doing well and where they need to improve.
* The results of the checks or audits are used to recommend improvements to patient care.
* Data are sent to NHS Digital a national body with legal responsibilities to collect data.
* The data will include information about you, such as your NHS Number and date of birth and information about your health which is recorded in coded form - for example the code for diabetes or high blood pressure.
* We will only share your information for national clinical audits or checking purposes when the law allows.
* For more information about national clinical audits see the Healthcare Quality Improvements Partnership website: <https://www.hqip.org.uk/> or phone 020 7997 7370.

 * You have the right to object to your identifiable information being shared for national clinical audits. Please contact the practice if you wish to object.
 |

We are required by law to provide you with the following information about how we share your information for medical research purposes.

|  |  |
| --- | --- |
| **Data Controller** contact details | Enderby Medical Centre  |
| **Data Protection Officer** contact details | Our Data Protection Officer role is fulfilled by the ELR GP Federation.  If you have any questions or concerns, you can contact the Data Protection Office at mlcsu.dpo@nhs.net |
| **Purpose** of the processing | Medical research and to check the quality of care which is given to patients (this is called national clinical audit). |
| **Lawful basis** for processing | The following sections of the GDPR mean that we can use medical records for research and to check the quality of care (national clinical audits)Article 9(2)(a) – ‘the data subject has given explicit consent…’Article 6(1)(e) – ‘processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller’.For medical research: there are two possible Article 9 conditions. Article 9(2)(j) – ‘processing is necessary for… scientific or historical research purposes or statistical purposes in accordance with Article 89(1) based on Union or Member States law which shall be proportionate to the aim pursued, respect the essence of the right to data protection and provide for suitable and specific measures to safeguard the fundamental rights and interests of the data subject’. To check the quality of care (clinical audit):Article 9(2)(h) – ‘processing is necessary for the purpose of preventative…medicine…the provision of health or social care or treatment or the management of health or social care systems and services...’ |
| **Recipient or categories of recipients** of the processed data | For national clinical audits which check the quality of care the data will be shared with NHS Digital.  |
| **Rights to object and the national data opt-out** | You have a right to object under the GDPR and the right to ‘opt-out’ under the national data opt-out model. The national data opt-out model provides an easy way for you to opt-out of:information that identifies you being used or shared for medical research purposes and quality checking or audit purposes. Please contact the practice if you wish to opt-out.  |
| **Right to access and correct** | * You have the right to access your medical record and have any errors or mistakes corrected. Please speak to a member of staff.
* We are not aware of any circumstances in which you will have the right to delete correct information from your medical record; although you are free to obtain your own legal advice if you believe there is no lawful purpose for which we hold the information and contact us if you hold a different view.
 |
| **Retention period** | GP medical records will be kept in line with the law and national guidance. Information on how long records are kept can be found at: <https://digital.nhs.uk/article/1202/Records-Management-Code-of-Practice-for-Health-and-Social-Care-2016> or speak to the practice. |
| **Right to complain** | You have the right to complain to the Information Commissioner’s Office. If you wish to complain follow this link <https://ico.org.uk/global/contact-us/> or call the helpline **0303 123 1113** |